

FY 2018-2019



Yavapai  
Library  
Network

Annual  
Statistical  
Report



Yavapai  
Library  
Network

# Statistics

Holds FY19					
Hold Inactive Reason	CAN-CELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	39	3		238	280
ASH	178	222	12	3,949	4,361
BAG	183	227	7	1,366	1,783
BCC	443	282	15	7,059	7,799
BEA	558	401	13	3,951	4,923
BMHS	3	9		28	40
CLA	160	187	3	1,535	1,885
CON	423	258	24	4,379	5,084
COR	643	562	6	4,775	5,986
CRK	24	23	2	743	792
CTW	3,846	3,083	104	39,882	46,915
CVCL	1,313	1,001	15	12,967	15,296
CVHS	27	49	4	55	135
CVPL	1,516	1,178	48	19,633	22,375
CVUSD	318	503	2	1,222	2,045
DHL	227	185	8	3,682	4,102
ERU	329	204	12	3,019	3,564
GMMS	15	15		126	156
JER	54	76	4	1,541	1,675
LES	62	35		314	411
MAY	537	213	13	3,398	4,161
MES	5	24	1	59	89
MUHS	14	5		129	148
ORME	11	16	1	34	62
PAUL	324	224	6	3,973	4,527
PCL	45	87	3	491	626
PCM	4		1	64	69
PHS	92	23	4	283	402
PMH	55	13		206	274
PPL	18,551	10,697	296	128,608	158,152
PVA2	338	351	6	3,977	4,672
PVPL	8,522	6,274	147	73,764	88,707
SED	4,267	2,987	62	38,266	45,582
SEL	377	755	12	4,189	5,333
SPR	134	92	3	1,612	1,841
STX	1			1	2
TCP	12	9	1	128	150
THS	111	29		299	439
VOC	2,142	669	65	17,597	20,473
WIL	149	142	2	1,729	2,022
YAR	431	171	17	6,893	7,512
YCFLD	144	56	17	799	1,016
YCP	795	352	12	4,063	5,222
YCV	119	144	4	1,124	1,391
YLN	13	4		56	73
Total	47,554	31,840	952	402,206	482,552

# Statistics

## Items Transited by Library FY19

Station Library →

Item Library	Total	AJS	ASH	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL
Total	303,300	223	3,445	6,303	4,225	37	1,389	3,719	5,563	567	30,730	11,214
AJS	728		3	10	8		2	10	23		42	22
ASH	3,412	2		124	76		28	64	82	9	352	124
BAG	4,890	6	123	154	93	1	47	89	134	7	499	168
BCC	4,898	4	74		113		28	64	121	10	477	175
BEA	2,296		32	60		1	16	20	38	2	202	72
BMHS	434		2	9	2		4	4	2		41	18
CLA	3,323	1	68	81	40			47	40	9	394	112
CON	2,267	2	46	82	33		31		61	1	200	69
COR	2,558		51	74	38	3	16	43		4	252	81
CRK	1,280		28	31	24		12	25	20		107	44
CTW	35,089	14	343	673	437	3	136	458	590	60		1,337
CVCL	8,427	6	62	150	88		27	98	103	7	937	
CVHS	267		1	5	4		2	1	1		25	17
CVPL	13,294	6	148	290	134	1	49	149	156	10	1,480	485
CVUSD	1,111	1	4	27	22		3	11	15	1	105	53
DHL	3,092	4	59	95	65		24	42	70	11	298	96
ERU	2,824	1	19	39	26	1	7	29	16	1	267	86
GMMS	151						2	2	5		11	11
JER	2,863		26	42	24		9	33	61	3	299	105
LES	429	1		8	5			5	19		14	12
MAY	3,454	1	63	72	55	1	19	56	96	4	346	101
MES	247	1		5	5		1	2	2		8	15
MUHS	395		1	10	5		1	5	4		36	13
ORME	138		3	1	2		1	2			10	3
PAUL	1,979	1	33	44	41		9	20	31	6	209	68
PCL	3,252	5	25	28	23		14	11	25	1	397	83
PHS	445			5	5		2	3	7		52	14
PMH	281	5	1	1	3		1	1	5		18	5
PPL	67,068	73	863	1,840	1,137	12	383	1,121	1,617	214	9,769	3,187
PVPL	37,364	40	443	778	543	7	153	457	1,041	92	4,334	1,616
SED	49,887	15	389	588	585	2	142	367	554	72	5,015	1,563
SEL	4,013	2	73	101	56	3	29	69	79	6	449	139
SPR	2,258	2	42	64	35	1	28	27	46	2	208	93
STX	1,487	17	10	19	37		8	32	24	3	162	31
TCP	53			1	2		1				8	2
THS	238	3	1	3	2			1	5		9	17
WIL	2,390	2	34	53	37		10	34	43	2	206	66
YAR	4,264	1	83	116	72		31	89	88	4	449	167
YCFLD	239		9	23	5		1	19	6	3	2	
YCP	12,759	4	78	223	154	1	37	73	121	11	1,257	372
YCV	17,456	3	205	374	189		75	136	212	12	1,784	572

# Statistics

## Items Transited by Library FY19

Station Library →

Item Library	CVHS	CVPL	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL
Total	69	17,444	1,384	3,681	3,009	201	1,595	301	2,933	75	133	34	3,576
AJS		57	43	11		6	2	10	3	5		1	2
ASH		183	20	41	25		10	2	51				77
BAG		269	39	62	28	2	18	7	57	2	2		90
BCC		278	28	85	39	4	14	12	59	1	2		92
BEA	2	110	18	21	20	2	6	6	19	1	3		68
BMHS		29	13	4	1		2		1		2		3
CLA		205	5	44	24	1	7	2	47		2		123
CON	1	120	9	43	26	1	5	3	46		1		61
COR	1	136	13	41	12	1	8	4	39	3			60
CRK		54	6	16	10		9	2	19				39
CTW	4	2,058	176	395	286	17	192	22	345	6	25	4	335
CVCL	1	526	47	111	73	9	39	3	83		7		99
CVHS		14		2	1		1		1	1			6
CVPL	6		68	149	104	6	59	28	115	8	1	3	199
CVUSD	3	88		13	7	1	6	1	4	4		3	16
DHL		149	9		31	1	8	6	33				84
ERU		177	1	13		1	12		19			1	47
GMMS		14	6										3
JER	1	120		17	27	2			22		2	1	32
LES		56	9	8		5			2	5			1
MAY	3	232	11	48	27	4	5	2		3	2	1	81
MES		21	9	1		3	1	2	2			1	1
MUHS		18	2	4	4		9	4	5				6
ORME		5		7	3								5
PAUL		105	14	41	9		10	1	14		2		
PCL		97	2	13	44	2	24	1	7		1	1	31
PHS		25	3	4	4	1	2	2			1	1	4
PMH	2	14	16	1	1	54	2	3	1		2		3
PPL	17	5,417	357	1,063	1,032	39	481	85	899	11	34	7	664
PVPL	18	2,628	258	488	321	12	203	57	377	11	17	4	383
SED	4	2,026	138	397	402	14	239	28	303	5	14	1	295
SEL	1	253	18	61	38		9		49	1	1		90
SPR		133	2	42	15		4		31	1	3		62
STX		68	2	25	8	2			20				10
TCP	1	3	1		1								2
THS		24	10	4		2	2	6		4		1	3
WIL		129	6	27	18	1	17		31	1	1	1	53
YAR	1	206	10	62	33	1	13		61	1	1		110
YCFLD				17					32				42
YCP	2	567	11	110	140	5	84	1	47		3	3	145
YCV	1	830	4	190	195	2	92	1	89	1	4		149

# Statistics

Items Transited by Library FY19											
Station Library →											
Item Library	PCL	PHS	PMH	PPL	PVA2	PVPL	SED	SEL	SPR	STX	TCP
Total	448	333	199	74,089	108	58,935	23,730	3,301	1,739	4	129
AJS		5	2	170		181	69		5		
ASH	3	4	2	790	1	708	214	53	28		2
BAG	3	3	2	1,102	3	1,073	313	62	64		1
BCC	4	5	1	1,265	2	965	380	56	49	1	4
BEA	2	1	3	624		475	215	16	38		2
BMHS	2	2	1	123		97	33	5	11		
CLA				785	1	610	238	31	40	1	
CON	2	5		482		496	150	34	13		
COR	2	4	2	642		537	206	28	23		1
CRK		1		347		217	102	20	10		
CTW	49	21	28	12,100	6	8,330	2,744	374	146		12
CVCL	9	8	2	2,492	1	1,835	677	137	37		
CVHS		1		78		51	23	3	3		
CVPL	12	6	17	4,120	3	3,064	1,070	108	102		2
CVUSD	2	3	2	305		217	87	3	19		2
DHL	4	5	2	790	1	575	246	40	49		1
ERU	12	12	2	924	2	552	254	6	22		1
GMMS				44		29	14		3		
JER	5	3	1	929		499	319	17	12		1
LES				106		101	52		4		
MAY	4	2	2	815	2	708	242	46	49		
MES		2		63		68	11		4		
MUHS	2			120		71	30	1	11		1
ORME				45		25	8	1	1		1
PAUL		3	1	544	1	386	145	23	22		2
PCL		3		1,112		462	504	7	45		2
PHS	3			141		65	47		12		
PMH		2		55		40	24		6		1
PPL	126	127	66		21	19,307	7,725	1,003	265		51
PVPL	61	36	33	15,448	51		3,341	462	170		12
SED	60	33	16	14,093	7	8,600		408	139	1	12
SEL	5	2		1,036		763	259		37		1
SPR	3	1	2	521		507	195	20			1
STX	1			362		235	198	12	7		
TCP				14		7	4	1			
THS	1		2	52	1	50	14	1	4		
WIL	3		2	635	1	469	215	26	20		1
YAR	3	3	4	1,087	1	908	262	62	46	1	
YCFLD				1				3	31		
YCP	28	14	2	4,330	2	2,273	1,432	69	103		8
YCV	37	16	2	5,397	1	3,379	1,668	163	89		7

# Statistics

Items Transited by Library FY19								
Station Library →								
Item Library	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	342	23,796	1,812	6,030	729	3,493	851	344
AJS	16	7	1	3		6	2	1
ASH	3	142	27	81	23	35	9	7
BAG	8	114	42	103	24	53	17	6
BCC	10	205	43	108	31	51	16	7
BEA	2	85	7	35	25	22	4	5
BMHS	4	7		6		4	1	
CLA	1	115	17	87	83	21	11	14
CON	4	90	19	55	19	33	7	1
COR	6	73	21	59	21	29	7	4
CRK	2	67	7	23	19	10	2	2
CTW	23	1,729	226	739	22	394	85	36
CVCL	8	442	41	126	7	82	16	7
CVHS		16	3	1		2	3	1
CVPL	23	599	80	212	8	120	35	8
CVUSD	6	48	6	10		4	3	2
DHL	7	115	13	61	26	42	8	4
ERU		145	11	54	2	33	14	5
GMMS		3	1	1		1		1
JER		138	12	57	8	23	9	1
LES	3	5	2	4		2		
MAY	2	138	21	87	51	34	7	3
MES	5	7		2		1	2	
MUHS		16	3	7		1	3	1
ORME	1	10	1			2		
PAUL	1	70	8	55	21	20	1	3
PCL		165	17	25	1	54	16	1
PHS	1	28	2	4		3	3	
PMH	2	2	1	1	1	2	1	
PPL	102	3,961	571	1,642	60	1,089	233	121
PVPL	59	1,630	214	763	31	491	84	28
SED	36	11,685	171	784	35	409	120	22
SEL		122	32	145	11	42	8	2
SPR		37	15	23	27	28	5	5
STX		47	10	15	72	23	5	8
TCP		2		2		1		
THS		3	1	2		4	1	4
WIL	3	99		63	39	24	4	2
YAR	4	136	34		36	43	8	12
YCFLD			3	35				7
YCP		655	53	204	12		101	8
YCV		838	76	346	14	255		5

# Statistics

Items Added by Library FY19	
Item Library Code	Total Copies
AJS	845
ASH	521
BAG	892
BCC	844
BEA	1,060
BMHS	962
CLA	471
CON	493
COR	680
CRK	183
CTW	6,920
CVCL	2,507
CVHS	2,368
CVPL	2,609
CVUSD	1,315
DHL	500
ERU	649
GMMS	396
JER	423
LAW	1,784
LES	242
MAY	565
MES	899
ORME	451
PAUL	598
PCL	438
PHS	23
PMH	359
PPL	16,008
PVPL	8,069
SED	7,244
SEL	551
SHM	343
SPR	485
STX	327
TCP	3
THS	821
WIL	390
YAR	820
YAV	1,913
YCC	966
YCFLD	19
YCP	2,810
YCV	2,023
YLN	19,009
Total	91,798

Total Items FY19	
Item Library	Total Copies
AJS	16,040
ASH	8,051
BAG	13,921
BCC	13,031
BEA	11,282
BMHS	41,218
CLA	8,758
CON	6,723
COR	6,699
CRK	3,588
CTW	100,823
CVCL	30,425
CVHS	18,617
CVPL	55,812
CVUSD	29,894
DHL	6,860
ERU	30,294
GMMS	10,542
JER	14,241
LAW	1,784
LES	15,637
MAY	10,204
MES	7,361
MUHS	14,886
ORME	8,780
PAUL	5,895
PCL	34,567
PHS	14,512
PMH	9,797
PPL	140,911
PVPL	92,091
SED	84,376
SEL	7,258
SHM	7,305
SPR	2,627
STX	497
TCP	1,269
THS	11,834
VOC	17
WIL	5,028
YAR	8,057
YAV	18,442
YCC	3,123
YCFLD	98
YCP	61,585
YCV	57,632
YLN	186,401
Total	1,238,793

# Statistics

Total Users - FY19	
User Library	Number of Users
AJS	663
ASH	1,018
BAG	837
BCC	1,119
BEA	1,142
BMHS	2,361
CLA	625
CON	612
COR	1,037
CRK	182
CTW	13,462
CVCL	5,935
CVHS	1,118
CVPL	6,068
CVUSD	1,763
DHL	651
ERU	4,734
GMMS	683
JER	298
LAW	4
LES	462
MAY	992
MES	1,092
MUHS	1,353
ORME	381
PAUL	418
PCL	2,631
PHS	2,087
PMH	646
PPL	26,885
PVA2	6
PVPL	23,599
SED	9,913
SEL	731
SHM	1
SPR	239
STX	3
TCP	24
THS	900
VOC	1,343
WIL	257
YAR	575
YCFLD	11
YCP	2,288
YCV	875
YLN	2
Total	122,026

New Users - FY19	
User Library	Number of Users
AJS	243
ASH	191
BAG	112
BCC	183
BEA	313
BMHS	587
CLA	81
CON	89
COR	187
CRK	19
CTW	1,537
CVCL	849
CVHS	393
CVPL	716
CVUSD	334
DHL	71
ERU	1,135
GMMS	101
JER	26
LAW	8
LES	163
MAY	102
MES	147
MUHS	494
ORME	71
PAUL	144
PCL	571
PHS	213
PMH	113
PPL	3,744
PVPL	3,131
SED	953
SEL	144
SHM	1
SPR	125
THS	145
VOC	179
WIL	27
YAR	91
YCFLD	1
YCP	288
YCV	114
YLN	1



# Statistics

Patron Bills by Library for FY19			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	62,713	\$25,469,880.02	\$30,084,031.15
AJS	206	\$2,588.60	\$2,225.94
ASH	243	\$1,930.96	\$2,656.60
BAG	210	\$1,674.68	\$1,766.96
BCC	295	\$1,256.55	\$1,241.61
BEA	726	\$5,001.48	\$5,483.06
BMHS	729	\$15,705.00	\$11,359.34
CLA	130	\$635.08	\$1,096.25
CON	401	\$2,471.84	\$2,789.88
COR	790	\$6,439.26	\$7,127.98
CRK	47	\$260.30	\$357.42
CTW	6,206	\$14,074.23	\$14,406.05
CVCL	4,336	\$9,233.09	\$11,783.75
CVHS	1,072	\$25,239,443.06	\$29,844,563.82
CVPL	2,833	\$6,980.03	\$6,239.15
CVUSD	1,029	\$9,450.98	\$8,884.04
DHL	331	\$1,750.96	\$1,361.36
ERU	497	\$6,311.86	\$11,289.20
GMMS	963	\$2,811.18	\$2,902.03
JER	313	\$2,258.42	\$2,124.40
LES	704	\$8,089.74	\$8,332.32
MAY	414	\$3,042.94	\$1,890.98
MES	180	\$1,428.80	\$1,119.06
MUHS	170	\$655.74	\$549.06
ORME	179	\$2,231.08	\$2,298.12
PAUL	226	\$1,046.46	\$1,001.58
PCL	194	\$1,364.60	\$2,028.11
PHS	314	\$2,146.75	\$1,698.82
PMH	580	\$1,919.06	\$2,157.98
PPL	13,875	\$47,724.41	\$51,006.68
PVA2	2	\$10.00	\$28.00
PVPL	9,834	\$32,861.48	\$33,412.02
SED	10,737	\$15,558.30	\$16,736.88
SEL	447	\$3,801.16	\$3,382.42
SPR	61	\$747.22	\$820.70
TCP	29	\$117.98	\$159.00
THS	861	\$10,707.87	\$10,688.00
VOC	1,335	\$1,099.01	\$1,232.60
WIL	76	\$656.06	\$397.70
YAR	187	\$410.30	\$572.15
YCFLD	30	\$289.80	\$125.00
YCP	667	\$2,684.94	\$3,659.55
YCV	286	\$899.16	\$805.30
YLN	40	\$109.60	\$270.28
YLN	26	\$122.00	\$307.70

# Statistics

Circulation FY19			
Station Library	Charge Item Part B	Renew Item	Total
AJS	19,798	1,637	21,435
ASH	15,395	1,947	17,342
BAG	10,374	2,075	12,449
BCC	23,634	6,223	29,857
BEA	22,748	3,401	26,149
BMHS	4,422	271	4,693
CLA	4,673	1,348	6,021
CON	11,235	1,326	12,561
COR	19,688	5,149	24,837
CRK	3,307	845	4,152
CTW	161,403	38,883	200,286
CVCL	59,804	9,681	69,485
CVHS	6,136	1,947	8,083
CVPL	70,774	19,206	89,980
CVUSD	22,852	3,293	26,145
DHL	8,966	3,053	12,019
ERU	24,884	2,252	27,136
GMMS	5,313	1,437	6,750
JER	4,141	1,767	5,908
LAW	2		2
LES	13,609	1,079	14,688
MAY	12,975	2,081	15,056
MES	5,040	560	5,600
MUHS	410	108	518
ORME	841	41	882
PAUL	10,821	1,685	12,506
PCL	2,709	2,378	5,087
PHS	1,295	151	1,446
PMH	3,602	1,469	5,071
PPL	538,027	154,154	692,181
PVA2	818	144	962
PVPL	290,480	81,859	372,339
SED	159,492	33,687	193,179
SEL	17,416	1,225	18,641
SPR	5,770	616	6,386
STX	29	3	32
TCP	148	14	162
THS	11,601	222	11,823
VOC	23,807	6,868	30,675
WIL	6,945	1,800	8,745
YAR	18,640	2,646	21,286
YCFLD	758	72	830
YCP	13,884	5,631	19,515
YCV	8,098	4,859	12,957
YLN	369	8,572	8,941
Total	1,647,133	417,665	2,064,798

Circulation Use Item FY19	
Station Library	Use Item Transactions
CLA	7
COR	1
CTW	3,426
CVCL	1
CVUSD	4,792
ERU	301
GMMS	398
ORME	1
PCL	293
PHS	1
PPL	1
PVPL	6,078
SED	3,099
SPR	722
THS	67
YCP	2,756
YCV	3,529

# Statistics

Checkins FY19	
Station Library	Total Checkins
AJS	22,016
ASH	17,205
BAG	11,438
BCC	24,968
BEA	24,510
BMHS	4,551
CLA	5,135
CON	12,157
COR	22,147
CRK	3,823
CTW	179,673
CVCL	61,527
CVHS	5,802
CVPL	76,082
CVUSD	23,799
DHL	8,711
ERU	28,105
GMMS	7,206
JER	4,452
LAW	2
LES	14,151
MAY	16,360
MES	8,285
MUHS	474
ORME	878
PAUL	11,805
PCL	2,841
PHS	1,307
PMH	5,439
PPL	558,278
PVA2	162
PVPL	317,893
SED	164,800
SEL	18,655
SHM	1
SPR	6,080
STX	90
TCP	126
THS	13,676
VOC	30,836
WIL	7,580
YAR	19,054
YCFLD	2,740
YCP	26,199
YCV	8,569
YLN	5,774
Total	1,785,362

# Statistics - Databases

## Ebook Central

Report Name	Site Activity Report				
Document Collection	All				
Summarization	Entire Period				
Time Period	2018-07-01 to 2019-06-30				
	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
	4832	700	1888	1697	Business/Management, Medicine, Psychology, Religion, Social Science

## Overdrive

FY 2018-19					
User Activity					
Unique Users: 7907					
Checkouts					
Audiobook	76903				
eBook	122135				

## Statistics - I-Tiva (TM3)

Month	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
July '18	3126	115	3802	2818	
August '18	3319	125	4097	3026	
September '18	3047	184	3785	2714	
October '18	3029	180	3917	2666	
November '18	3092	154	3608	2899	
December '18	2739	157	3213	2563	
January '19	3102	201	3712	2881	
February '19	2670	125	3226	2441	
March '19	2996	165	3613	2758	
April '19	2779	142	3348	2559	
May '19	2770	167	3355	2552	
June '19	2697	200	3208	2509	
Total	35366	1915	42884	32386	